

Pro-active

"Hello...ionMyPc calling."

"Yes"

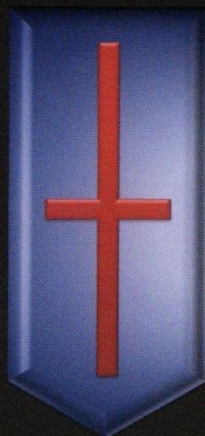
"We've found an error that indicates your hard drive is headed for failure"

"Can you show me"

"Yes, I can remote in to your PC, or I can e-mail you the report"

"Email would be great"

"As a precaution, you might want to make sure you do an immediate backup"



We'll know
before
you do.

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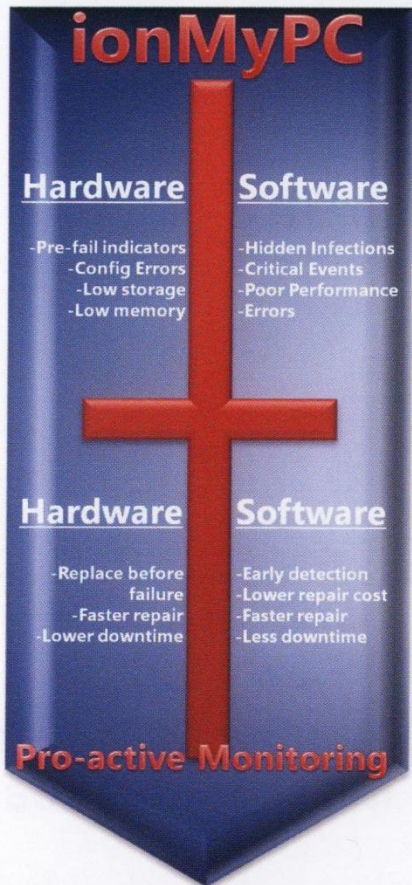
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Who is watching
your PC for:

Hidden infections
Pre-failure indicators
Poor performance
Critical events
Low storage
Abnormal operations
Missing updates



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"The best protection short of a technician standing next to me" - George S.

"If you hadn't called, I would have lost all of my pictures" - Rebecca F.

"I still can't believe you called me... I wait for a problem, then call a tech, this is the reverse" - John B.

Putting
you
first.

Early Detection =
Lower costs,
Faster Repair
+
Less downtime



Pro-active Monitoring

Reports on:

- Hidden infections
- Critical Hardware events
- Critical Software events
- Critical Windows events
- Poor performance
- Hardware and Software errors
- Pre-failure hardware indicators
- Hardware Configuration issues
- Software Configuration issues
- Monitors 16 key hardware items
- Monitors 20 key software items

Telling you what your computer
doesn't !

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